

WARRANTY PERIOD

Warranty

Studio Bagno offers varying warranty periods and inclusions for each product category. Please refer to the table below.

Product Type	Warranty	Inclusions
Basins (ALL)	1/10 Years	1 year labour & 10 years replacement product
Toilet Suites (pan & cistern, vitreous only)	1/10 Years	1 year labour & 10 years replacement product
Toilet Seats	1 Year	1 year replacement product or parts
Toilet Suites (internal mechanisms - valves)	1 year	1 year parts & labour
Baths	1 year	1 year parts & labour
Accessories & Spare Parts	1 year	1 year replacement product or parts
In-wall cisterns	1/10 Years	1 year labour & 10 years replacement product
In-wall cisterns (internal mechanisms - valves)	2 Years	2 years replacement parts
Cistern Actuators	1/2 Years	1 year labour & 2 years replacement product

Installers must make a thorough inspection of products **prior** to installation to ensure that the item is **defect** and **breakage free**. If a fault is found, the client should contact the reseller with proof of purchase to organise a replacement product.

Should a product with an **obvious defect be installed** it may still be subject to replacement by Studio Bagno under warranty but labour will be the responsibility of the customer or installer. Every Studio Bagno product carries a warning label to this effect.

* **A seat** which comes loose with continued use is not covered by warranty. All seats under normal usage have a tendency to loosen. It is the responsibility of the owner to tighten seats periodically.

Studio Bagno uses Geberit inlet and outlet valves due to their reliability. Valves that run on at time of installation or very soon after are almost invariably due to a seal not being created due to foreign matter in the water line. It is the responsibility of the installing plumber to clean the water lines prior to installation, and to ensure the seals and valves are functioning correctly.

Warranty Commencement Date

From the date of purchase from a Studio Bagno distributor or handover for new buildings.