

Installation Guide

ARTIZEN Bathroom Accessories

Version: 1.00

Thank you for choosing AVENIR Bathroom Accessories and for supporting Australian designed and manufactured products.

PLEASE READ THIS INSTALLATION GUIDE

THE INSTALLATION PROCEDURE FOR THIS PRODUCT IS NOT THE SAME AS OTHER PRODUCTS.
USE THE FIXINGS WE SUPPLY – THEY HAVE BEEN TESTED AND WE KNOW THEY WORK.
THE WARRANTY COVERS MATERIAL AND WORKMANSHIP DEFECTS – NOT INSTALLATION ISSUES

SUPPLIED FIXING KIT

- The supplied fixing kit includes specially designed miniature stainless steel anchors. These are suitable for the below wall types provided the location of the holes be as far from the edges of the tiles as possible. This distance should not be less than 50mm. For mosaic, small or very weak tiles please see “Alternate Fixing Kit” below.
 - Masonry walls with or without tiles. Follow the procedure overleaf. If the masonry wall has no tiles (a bare or rendered wall) then it is important to ensure the surface is robust and secure. Problems will occur if the surface crumbles when the holes are drilled. It is essential that the final size of the holes is not larger than 6mm. If this is not the case then see the note below: “Alternate Fixing Kit”.
 - Non-Masonry walls (stud walls) **with** tiles – Use the supplied anchors and follow the procedure overleaf.

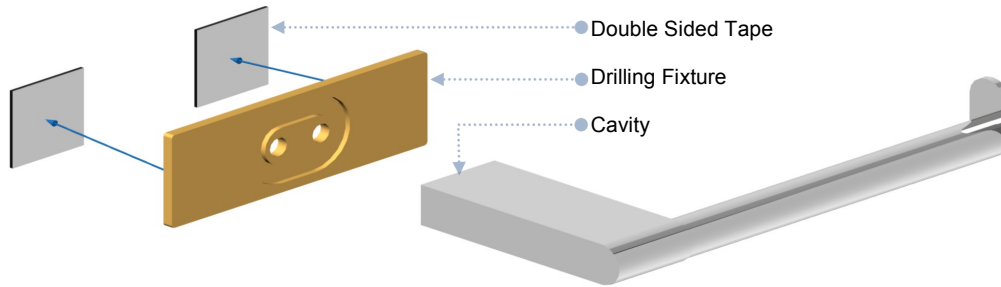
OPTIONAL FIXING KITS

- **Plasterboard Fixing Kit:** Most Avenir accessories can be mounted onto plasterboard using the optional plasterboard fixing kit (sold separately). This includes a backing flange and 4 expanding plasterboard toggles. This kit is **always** required for installation onto plasterboard, even if studs are provided behind the plasterboard.
- **Glass Fixing Kit:** Most Avenir accessories can be mounted onto toughened glass provided both sides of the glass are accessible (e.g. shower screens). Provision must be made for a single hole (10mm diameter) at each fixing location. Some items will require a slot (24mm x 10mm) - this requires a water jet cutting process. The hole or slot must be drilled/cut prior to the glass being toughened. Please consult your glass supplier for more information. Avenir produces a glass fixing kit (sold separately) for this purpose.
- **Glue Only Fixing Kit:** Most Avenir accessories can be fixed to a tiled or glass surface with our optional Glue Only Fixing Kit (sold separately). This includes a backing flange and special German glue (see: www.glabete.com) specially designed for bathroom accessories that is incredibly strong – no drilling is required and can also be removed completely later if required.
- **Alternate Fixing Kit:** There are some substrates (mosaic tiles or weak tiles) where the supplied anchors will not be suitable. If this is the case then a replacement alternative fixing kit can be requested from Avenir. This kit includes Hilti wall plugs, Stainless steel screws and Epoxy glue. If this is used then it is **ESSENTIAL** to use the epoxy glue when **BOTH** inserting the wall plug(s) into the hole(s) **AND** when fixing the screw(s) into the wall plug(s).

FAQ

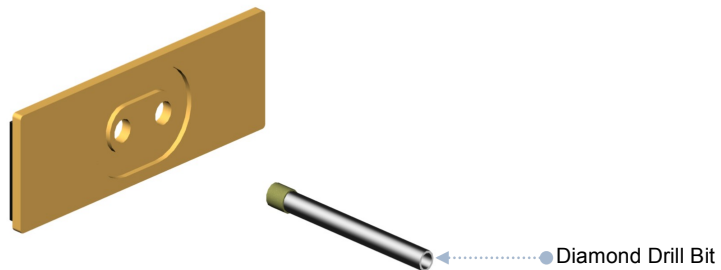
- **How tight should I fasten the anchors?** When fastening the anchor, it is necessary to tighten it sufficiently to ensure the expanding nut tightens up to the back of the tile and not just to the back of the wallboard. As you tighten the anchor you will find a gradual increase in resistance as the expanding nut reaches and pushes through the soft wallboard and tile adhesive. When the expanding nut reaches the back of the tile, the resistance will quickly become much more. At this point ensure the fixing is tight.
- **What does the warranty cover?** Avenir provides a ten-year warranty against material and workmanship defects. This does not cover installation issues. Avenir accessories and installation systems are tried and tested and work perfectly when the installation instructions are followed **AND** our fixings are used. We do not come to site to rectify accessories that are not firmly fixed to the wall. This is an installation issue and not a product fault.
- **If I have lost some of the components or I need some advice, what do I do?** Give us a call – we are always happy to assist over the phone or send you a free replacement part if it's missing or lost.

INSTALLATION PROCEDURE



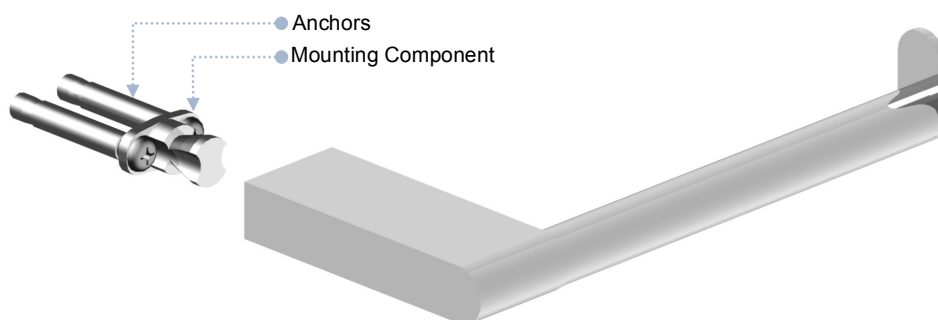
Prepare the Drilling Fixture(s)

Fit the supplied drilling fixtures into the cavity at the back of the accessory. Apply the double-sided tape to the flat face of each part. With the fixture(s) still attached to the accessory, press the fixture(s) to the wall at the desired location and remove the accessory leaving the drilling fixture(s) located in the exact location.



Drill the Holes in the Wall

Using the supplied diamond bit (for tiles only – alternatively use a 6mm spade bit), drill holes in wall surface using the drilling fixture(s) as a guide. Ensure the depth is sufficient to accommodate the supplied anchors. It is essential that the diamond drill bit be used in conjunction with plenty of water and at a slow speed. Remove the drilling fixtures(s) and double-sided tape.



Attached the Accessory

Remove the screws from the supplied anchors (note the orientation of the sleeve when doing so). Insert the screws through the mounting component and reassemble the anchors. Insert the anchors into the holes. These need to be fastened very tightly (see note above - How tight should I fasten the anchors). Fit accessory onto mounting component(s) and tighten the grub screw(s).